DISRUPTION: PAST, PRESENT AND FUTURE

DuWayne Peterson, former EVP & CIO, Merrill-Lynch Brad Peterson, EVP & CTO/CIO, NASDAQ September 29, 2016



The Graduate (1967) "One Word: Plastics"





BOOM TOWN: DETROIT IN THE 60s



BIRTH OF THE MUSTANG



Lee lacocca Former Chrysler Chairman Former Ford President









BIRTH OF THE MUSTANG



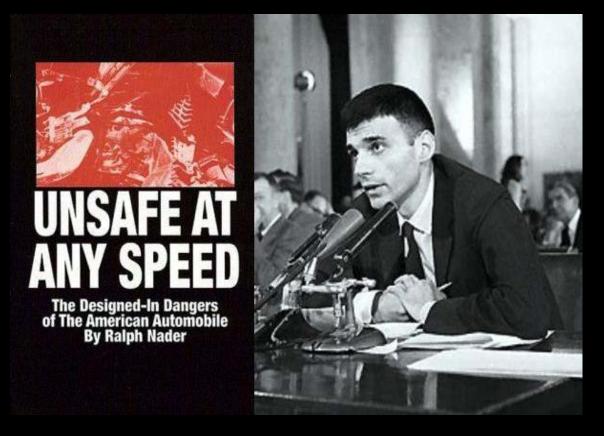
COMPETITIVE THREAT

Volvo invented the world's first 3-Point Safety Belt in 1959.

Then Volvo gave the invention to the world for free.

Nils Bohlin, Gotenburg, Sweden, 1959





1959 GERMAN VOLVO ENGINEER CREATES THE SAFETY BELT **1965 "UNSAFE AT ANY SPEED" CHANGES THE AUTO INDUSTRY**

Odd-Even Plans Returning As Iran Gas Crunch Mounts

By PETER J. BERNSTEIN

WASHINGTON — Odd-even gasoline rationing may be just around the corner in many states because of the increased likelihood of new oil shortages resulting from turmoil in Iran.

Tomorrow, California will become the first state to resume the odd-even system statewide.

In the East, at least four states — New York, New Jersey, Connecticut and Maryland — have contingency plans ready if officials detect new shortages of gasoline.

In New York, energy officials say Gov. Hugh Carey could reimpose oddeven rationing as a conservation measure even before long gas lines or other signs of shortages appear.

And in New Jersey, state officials say Gov. Brendan Byrne may reinstitute some form of rationing in response to President Carter's recent anneal to govAs long as production remains at current levels, Lichtblau says, there's a "tenuous supply-demand balance" in the world. But a cut in Iranian output could trigger a worldwide scramble for oil similar to the one that preceded last spring's gas lines.

So far, there isn't any hard evidence that Iran is planning to cut production, U.S. energy officials say.

But the Carter administration, emphasizing the uncertainty of the situation, is taking advantage of the crisis abroad to gain support at home for its conservation goals.

One U.S. official said the United States will have an oil reduction in 45 to 50 days — after the last tankers arrive from Iran — of 700,000 barrels a day of crude oil.

He said there must be "an early and permanent" effort to reduce energy consumption and eliminate waste.

1973 OIL CRISIS

percent alcohol — to equal 10 percent of , the nation's total unleaded gasoline consumption. Currently, it equals less than 1 percent.

However, the view is growing both in and out of government that far sterner measures may be needed to cope with the oil crisis.

Many experts maintain there will be further disruptions of the world's oil supply.

The ferment in Iran, which could degenerate into anarchy or civil war, might impair that nation's ability to produce any oil.

Turmoil in Iran also could spread to other oil-producing states in the Middle East. Although production has been run-" ning at high rates, a number of these Middle Eastern countries — including Saudi Arabia — have suggested they might cut down.

Meanwhile, the chaos in Iran is

石油危机对美国车的重创, 让像思域一样的省油日本车 大举攻入北美市场并站稳脚。



1970s FOREIGN COMPETITION – FUEL EFFICIENT CARS



INNOVATION IS CENTERED IN...



RISE OF THE ATM AND A TECHNOLOGY PIONEER AND LEADER RISES FAST IN THE FINANCIAL SERVICES INDUSTRY

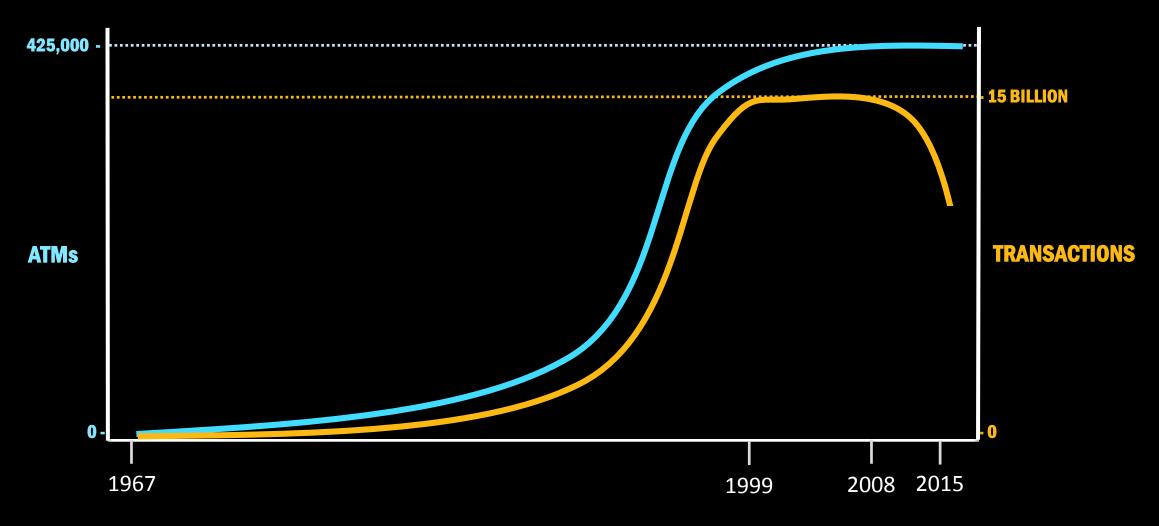


John Reed

Former CEO of Citigroup Chairman, Massachusetts Institute of Technology Board of Trustees



ATM GROWTH AND USAGE IN THE US PLATEAUS



Source: CreditCards.com

SMARTPHONE AND APP INNOVATION OBVIATES NEED FOR CASH





stripe **É** Pay PayPal venmo SAMSUNG pay



INNOVATIONS IN TECHNOLOGY REPLACE MOST ATM FUNCTIONALITY

WHAT WAS ONCE YOUR STRATEGIC ADVANTAGE CAN BECOME YOUR ALBATROSS

- ATM transactions are declining, and the number of ATMs have plateaued.
- These firms have collectively 81,000 ATMs at a conservative annual operating cost of approximately \$1 billion.





BOOM TOWN: THE WORLD



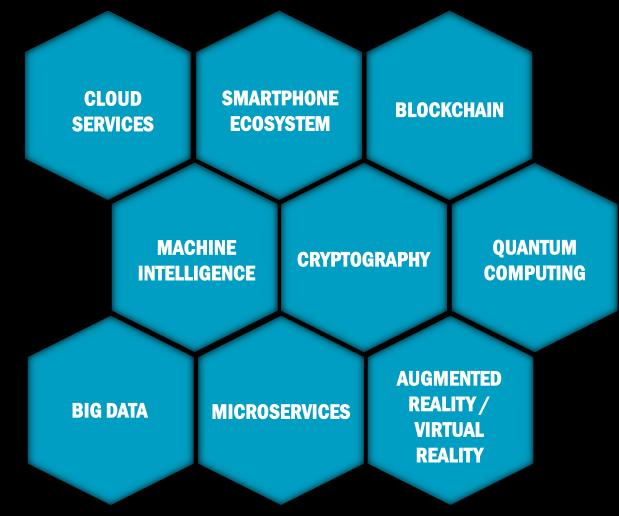
Amsterdam Berlin Boston Chicago Copenhagen London Munich New York Paris San Francisco Seattle Seoul Shanghai Singapore Stockholm Sydney Tel Aviv Tokyo Toronto Vienna



Identify the landscape

TECHNOLOGY TRENDS SHAPING FINANCIAL SERVICES

Innovations Advancing The FinTech Landscape



Be aware of exponential improvements in technology and their application to your industry

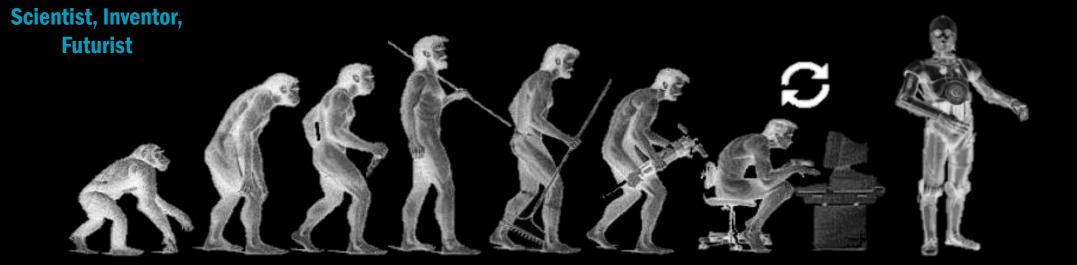
SINGULARITY IS NEAR



Ray Kurzweil

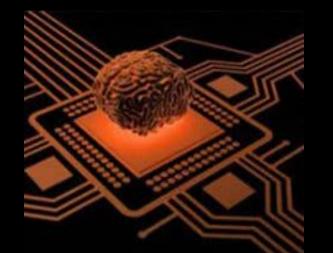
• Law of Accelerating Returns is the reason why information technologies grow exponentially, and they'll not only impact businesses but what makes us human.

- Information technology progresses exponentially...30 steps linearly gets you to 30. 1, 2, 3....you're at 30. With exponential growth, it's 1, 2, 4, 8...step 30, you're at a billion.
- Current exponential growth of computing will continue and human-level intelligence will be eclipsed as early as 2029.



TECHNOLOGY CONTINUES TO ADVANCE EXPONENTIALLY

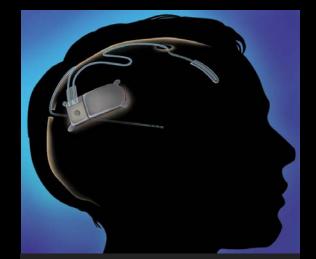
2029



Software is autonomously learning and creating new knowledge



A \$1,000 computer is now 1,000x more powerful than the human brain



VR eyeglasses and headphones are replaced with computer implants

Apply the Varian Rule to round out your technology vision

VARIAN RULE



Hal R. Varian Chief Economist at Google A simple way to forecast the future is to look at what wealthy people have today; middleincome people will have something equivalent in 10 years, and the rest of the population will have in an additional decade.

VARIAN RULE

What do wealthy people have access to? Private Drivers / Chauffeurs...



LINEAR GROWTH

Taxi Industry

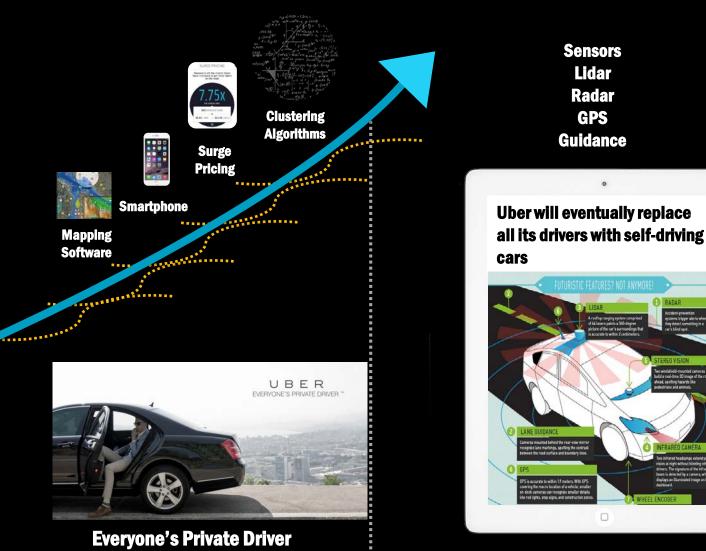


Linear thinking companies get displaced by exponential technologies

THE ART OF THE POSSIBLE

EXPONENTIAL GROWTH

Uber is riding the exponential curve and disrupting the transportation industry!



Internet of things • Google Self- Driving Car Tesla

 \square

Tesla Model 3: 400,000 preordered units that representing a sales backlog of \$14 billion.

0



Financial Industry

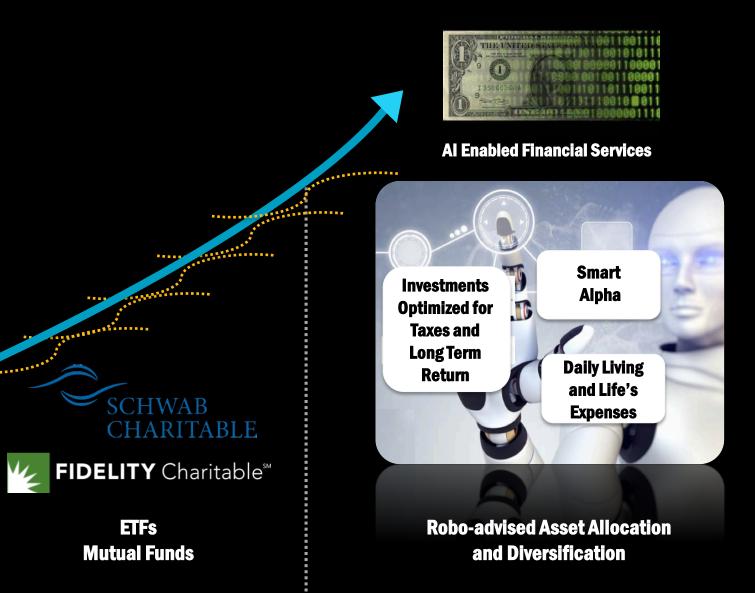
Linear thinking companies get displaced by exponential technologies



Venture Capital Wealth Management Hedge Funds

THE ART OF THE POSSIBLE

EXPONENTIAL GROWTH







Direct Investor Interaction



AMPLIFIED DISRUPTIVE TECHNOLOGY IN MARKETS

Electronic Execution and Recordkeeping (Blockchain)

AS YOU ARE THINKING ABOUT YOUR FUTURE

- **1. Identify the landscape**
- 2. Be aware of exponential improvement
- 3. Apply the Varian Rule to round out your technology visions

AND LASTLY, ALWAYS ASK YOURSELF....

WHAT'S TODAY'S PLASTIC?